



JOB VACANCY: HIRE TECHNICIAN.

LOCATION: SALFORD.

SALARY: COMPETITIVE. BASED ON EXPERIENCE AND QUALIFICATIONS.

WORKING HOURS: MONDAY-FRIDAY 9am-5:30pm.

Visual Impact Northern Limited specialises in rental and sales of broadcast and video production equipment in the UK.

We are currently looking for a Hire Technician to join our team in Salford. The position is office based. Experience within a broadcast sector is preferred.

As this is a technical role, the ideal candidate will need a broad and in-depth knowledge of Broadcast production equipment, and have a natural aptitude to problem solving, along with a pro-active character and continued desire to learn.

The ideal candidate must have good communication skills, both over the phone and face to face. This is crucial not only for our customer experience, but to ensure operations are ran smoothly behind the scenes within our busy tight-knit team.

Being computer literate is essential, as you will be using our bespoke software management system for booking and managing our rental equipment.

We're looking for someone who can pick things up quickly and adapt to new and challenging situations with a positive attitude.

In this role you will have opportunity to grow. During your training period you will be supporting and learning from the Hire Team. Tasks will include answering telephone calls, processing orders and customer enquiries, replying to emails and general office duties. This will quickly develop into a key Hire role within the company. There will also be opportunities to attend networking and showcase events.

Specific tasks will include:

- Prepping equipment to a high standard.
- Checking in equipment that has been returned.
- Maintenance of all hire equipment ensuring all items are in full working.
- Trouble shooting technical issues.
- Responding to client queries.
- Booking & allocating equipment.
- Researching product information.

What we are looking for:

- Attention to detail.
- Ability to self-manage.
- Initiative, enthusiastic & motivated.
- A passion for the industry and camera equipment.
- Computer literate.
- Team-player.

If you think you're right for this role, please provide a CV to thaggie@vinorth.co.uk and we'll get back to you shortly.

